



Amend B
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PATENT

USSN 09/539,972

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Mary Anza
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In re application of:
Boris S. ELMAN et al.

Customer No.: 32127

Serial No.: 09/539,972

Examiner: AVELLINO, Joseph E

Filed: 03/31/2000

Group Art Unit: 2143

For: GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER CENTRIC
NETWORK MANAGEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. §1.111

Dear Sir:

In response to the Office Action mailed May 14, 2003 (Paper No. 6), please amend the above identified application as follows.